

OFFICIAL DECLARATION

Recently, we have received a large number of letters and calls from international users, asking us to check whether the KTS-442R15U they have is genuine, and asking us to help solve the software bugs and functional problems they encountered.

After checking, we found that the KTS-442R15U they reported problems with are instruments that are only allowed to sell in China market. Someone used a cracking program to change the program language from Chinese to English or Spanish. The installation of the cracking program caused the measurement program to malfunction.

KOLIDA hereby declares:

The hacked and modified instruments do not enjoy any warranty service.

Instruments sold only in Chinese market do not enjoy any international market warranty service.

If you need to confirm whether the Kolida instrument you have is genuine and eligible for service, please send a photo of the instrument number to export@kolidainstrument.com.

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